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ANNUAL REPORT

25 years of
LOVE, CONSIDERATION, CARE



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Lucaci Edward

Director of the Caritas Moldova Charitable Foundation

The year 2020 represented, for us, those from the Caritas Moldova Charitable Foundation, a year of trials but, equally, a year of joy and gratitude.

Most of the attempts were related to the Covid 19 pandemic, the challenges it caused, and the efforts made to stay close to the poorest of the poor, children, the elderly, and vulnerable and marginalized families. And we succeeded, thanks to the support of our national and international partners, thanks to the courage, dedication and professionalism of our colleagues and volunteers from the Caritas Moldova family.

But, as I mentioned, it was also a year of joy and gratitude. We celebrated 25 years of Love, Consideration and Care for those who are at the core of our noble mission, for those less fortunate than us. Even though this solemn moment was overshadowed by the pandemic that hit the whole world, we were delighted to be able to celebrate with our beneficiaries, in the first line, in the fight against Covid 19, against poverty, against oblivion and abandonment, in a constant struggle for normalcy, for hope, for life and fulfilled dreams.

Thank you from the bottom of my heart to our beneficiaries, who had patience and trust in us during this very complicated year for all of us. We also thank our partners, to the enthusiastic volunteers of YoungCaritas and the extraordinary team of Caritas Moldova, who, together, have contributed to so many miracles for those who need our Love, Consideration and Care!

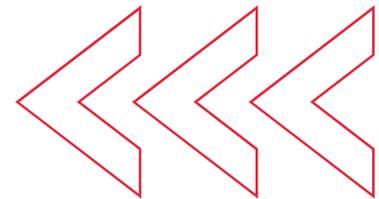


Our mission

The mission of Caritas Moldova is to exercise Christian charity in support of those most in need, to promote social equity and defend human dignity.

Vision

Caritas Moldova aspires to create a community based on solidarity, focusing on the promotion of human dignity, the common good, truth and freedom.



Values

Caritas Moldova is an organization made up of a motivated and responsible team that is guided by Christian values and principles, such as human dignity, solidarity, compassion, voluntarism, integrity, transparency and universality.



2020



PROJECTS



LOVE

- Education and Care in Day Centers in Moldova
- DARE - "Dream Achieve Realize Express"
- PETRUSHKA



CONSIDERATION

- YOUNG CARITAS MOLDOVA - a network of volunteers from 5 regions of the Republic of Moldova.
- Volunteers for a youth-friendly capital



CARE

- SAFE - (SAFE Assistance for Elderly), is a project specializing in home health care, and medical and social care.
- Sustainable reintegration after voluntary return 2020
- Social projects

LOVE



- projects for children from needy families in the Republic of Moldova

At Caritas Moldova LOVE gives us the strength to make the impossible come true. Love transforms, shapes, lifts to the highest heights, builds, supports, encourages and beautifies the future. And the future is mirrored in the children of the Republic of Moldova. Children need a supportive environment, in which parents, caregivers and teachers have the skills and abilities to provide Love and Support, interacting with them and encouraging children in a positive way that helps them develop stable emotional relationships.



Education and Care in Day Centers in Moldova

- 4 centers (Rașcov, Sloboda-Rașcov, Râbnița and Petropavlovca)
 - 213 children
 - 93 parents or guardians
 - 132 families
- they benefited from the services of day centers



DARE

- 69 children involved
- 12 parents actively involved
- 127 extra-curricular SOLE sessions
- 34 SOLE sessions in online format
- 17 online Mindfulness sessions organized with children
- 31 New Mindfulness Exercises Developed



Petrushka

- 105 children
 - 7 young people
 - 11 families
- benefited from complex services at the Petrushka Center.

Antir Diana

CARING project coordinator

"The year 2020, being marked by the COVID-19 pandemic, was lived through all stages of acceptance of the inevitable, from shock to full acceptance of the situation, to the search for new opportunities to live and continue working.

Parents and children were very confused by the new rules of online teaching. It was obvious that the staff of the centers is professional in the management of technology / gadgets and has become an indispensable support for children and parents in online school education.

During the quarantine period, the children did not attend the centers, but were monitored by the center's staff and involved in online / remote activities. To get good results from the children's work, the teachers prepared materials that were delivered to the children at home to work on sessions, workshops and other activities. The canteen of the centers did not work, but the beneficiaries received food packages. The chefs also organized online cooking classes for children. The activities with the children were carried out using various applications / platforms for online courses. Here, too, we can see the benefits of distance learning - the acquisition of new skills by children in working with applications, the search for information on the Internet and the chance to participate in a modern process of progressive learning. Teachers have organized online trips with children to various attractions of the world and our country.



The support provided by Caritas Vienna in the proper equipment of the centers is of great importance, as this is an investment that will last over time, leading to the achievement of minimum quality standards in children's centers.

This unusual year has brought us a lot of stress, but also development and many opportunities. We are glad that all employees, beneficiaries and their families are healthy."

CONSIDERATION



- projects for young people from the Republic of Moldova

Young Caritas Moldova is a network of volunteers. Together we act in solidarity for children from needy families, lonely elderly, socially vulnerable families and last but not least, we have the opportunity to receive information, experiences and get involved to change the society in which we live.



Young Caritas Moldova

- 5 teams (Chisinau, Ribnita, Rascov, Sloboda-Rascov, Tiraspol)
- 109 volunteers
- 19 volunteers with volunteer cards
- 6646 volunteer hours + online
- aged 14 - +70
- 2 launched editions of Ziarul YCM
- 270 hot lunches distributed to the elderly
- 8 trainings for young people
- 3 webinars
- 3 new partnerships:



Volunteers for a youth-friendly capital

- 2 camping weekends in Orheiul Vechi
- 25 participants
- 4 trainings: Architecture, Graffiti, Fundraising
- 1 wall painted in graffiti technique
- 2 benches in the Caritas yard made by young volunteers

Racovița Mihaela

Young Caritas Moldova Volunteer Coordinator



We all know that the year 2020 meant COVID-19, stay at home, work / lessons online ... But are we aware that viewed with the eyes of optimists, the year 2020 actually meant challenges, the development of skills to adapt to change, resilience in situations of risk. And the most important lesson learned in 2020: solidarity with others, with people for whom the pandemic crisis has only deepened the worries and needs of those tormented by fate.

All these lessons are about Young Caritas Moldova volunteers, who chose to come to their aid, not to be indifferent and selfish. They were very aware that if they have something to eat, are provided with hygiene products and have everything necessary for a good life, there are Caritas Moldova beneficiaries who want only what is strictly necessary and were very happy to receive the aid initiative.



Thus, campaigns and actions of solidarity with those in need were initiated at the initiative of young people. Volunteers had the opportunity to contribute directly to the hope. The volunteers also benefited from their involvement in the Foundation's actions, thus animating the life that had begun to be limited to online lessons and staying at home.

They felt useful and saw the impact on society, so they could not give up volunteering. By sacrificing free time, dedication to the cause and will, we managed to bring light to the homes of people who needed us.

We were there! We helped! Because we grow by helping others!

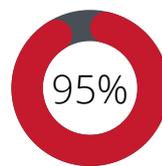
CARE

- medical and social care projects



SAFE

- 245 beneficiaries
- 6632 home visits by nurses
- 2800 visits to social workers
- 6 nurses
- 4 social workers
- 120 elderly people benefited from clothing and footwear



- from the beneficiaries, significantly improved their quality of life, being combated the feeling of loneliness and abandonment, especially in the conditions of the pandemic.



Sustainable reintegration after voluntary return 2020

- 6 families benefited from support within the project

Repatriates are offered material support from private donations, counseling and help in identifying job opportunities, medical services, etc.

Social Projects



- 551 requests from individuals for humanitarian and financial assistance
- 14 requests from legal entities for humanitarian and financial aid
- 94 children from needy families received a backpack equipped with school supplies
- 1905 kg donations to the social wardrobe from which they were distributed



- 142 girls from disadvantaged families received an autumn-spring jacket

Mistreț Dumitrița

Social projects coordinator



2020 has been a pretty challenging year. In the pandemic, for the first months I worked from home, I kept in touch with Caritas Moldova beneficiaries on the internet or on the phone. We used any resource to continue the activity, but also to protect ourselves and our beneficiaries.

Unfortunately, due to the pandemic, the most vulnerable of them became even more vulnerable.



Although it was not easy and we had to follow the rules imposed in the context of emergency, travel to beneficiaries had become more difficult or vice versa for beneficiaries it was difficult to reach us anyway with the team we did not give up and helped the elderly, people with disabilities, vulnerable families, single-parent families, the unemployed, people at risk due to extraordinary donors who have supported us in all existing challenges. Thus we managed to share joy and happiness throughout Moldova.

2020 Campaigns



Charity campaign around the Easter holidays, with the purpose of mobilizing people with big souls and in the most difficult times of the pandemic and to help those for whom COVID-19 meant even more poverty than before.

Campaign name

Period

Results

People who help people

16-24 april



- 50 families helped



- 30 volunteers involved



- 3 national partners



2020 Campaigns



In the context of June 1 - International Children's Day, the Caritas Moldova Charitable Foundation believed in children's dreams and with the help of people with a big heart we managed to #CollectChildren'sDreams

Campaign name

Period

Results

Collect Children's Dreams

25 may - 25 june



• 57 dreams came true



• 29.458 lei donated



• 10 volunteers involved



2020 CAMPAIGNS



Campaign name

Period

Results

Help me get my school bag ready

1- 21 august 2020



- **94** children received backpacks with school supplies



- **4** national partners



- **1** international partner



- **15** volunteers involved



2020 CAMPAINGS

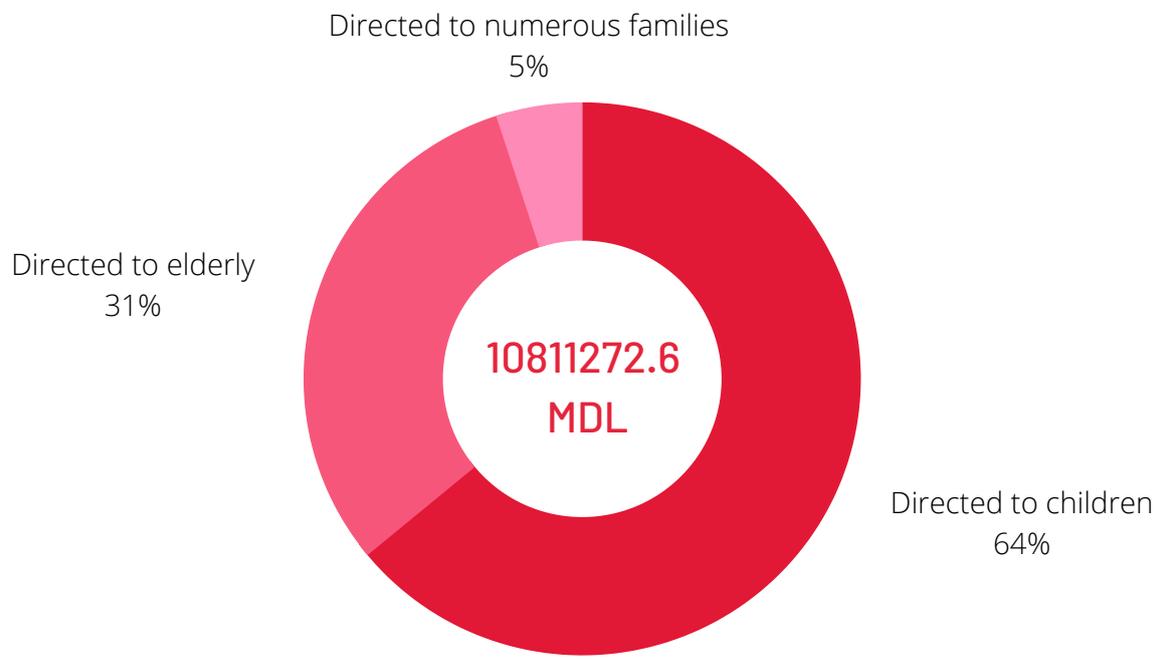
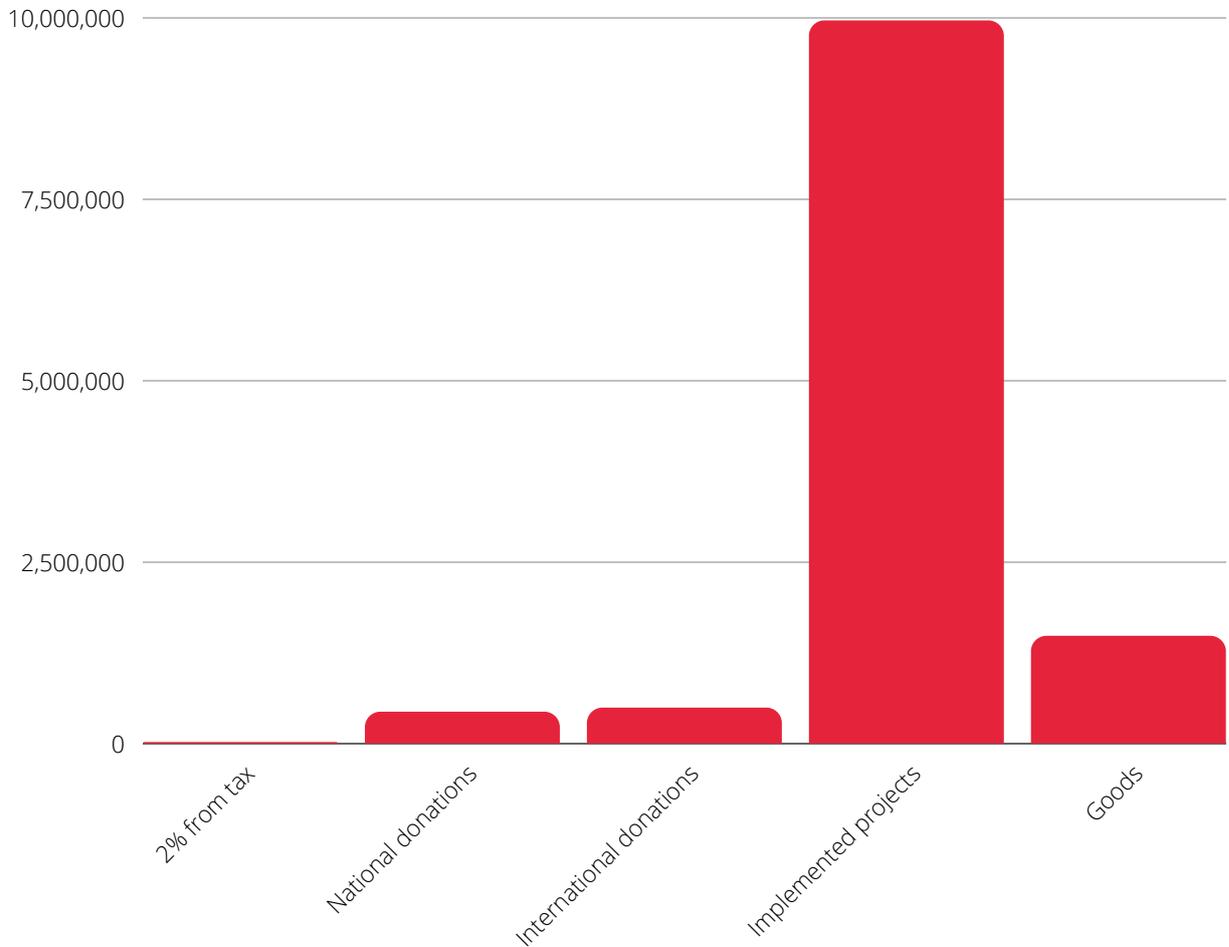


In partnership with the BONUS Store in Chisinau, the Trigor company and other donors, we managed to bring 600 people with reduced financial possibilities to the Christmas holidays.

Campaign name	Period	Results
Donate against poverty	14-31 december	<ul style="list-style-type: none"> • 1673 units of sweets • 1141 units of food • 54 units of hygienic products • 16 volunteers involved • 600 food packages



2020 BUDGET



National partnerships



MINISTERUL
EDUCAȚIEI, CULTURII
ȘI CERCETĂRII



International partnerships



ERSTE
Stiftung



Testimonials

The SOLE facilitator from the social center stated:

"I think parents have 'grown' their unconditional love for their children. Parents who have never shown physical affection for their children are now more likely to hug, kiss, hold the child's hand, and caress their head. I was so excited to hear this confession from several children in the center. On the other hand, after the isolation, some mothers told me that they had learned to love each other more, and now I understand that they need to make time for themselves, in order to keep their inner emotional balance. This is a great achievement." (Petropavlovka Center)

A beneficiary of the Petrushka Center said:

"I can say with great confidence that the Petrushka Center has played a huge role in my life. Thanks to this center, I realized what I want from life and what I like to do. The material support helped me to be like the other children and not to sit on their background or stay behind. I hope that this center will exist for a long time, so that as many children as possible can get a happy ticket to a normal life."
(center of Petrushka, Tiraspol)

One parent said:

"My child has become surprisingly good at perceiving the information he receives online during school lessons, and I think this is primarily due to SOLE sessions."
(Mama, Petropavlovca)"

A mother who received help during the Christmas campaign said:

"Thank you very much for the gifts, you are the best people and you made our holidays more beautiful. Thank you for the happiness you have given to our children and thank you from the bottom of my heart for thinking of us poorest people. Thank you for existing Caritas Moldova I love you and I write these lines with tears and from the bottom of my heart. Have a year of health and strength to help as many people in need as possible."

The psychologist at the Rashkov Day Center said:

"As a psychologist, I can't say everything or share the details of children's stories. All I can say is that the lives of many of them are very difficult and they are going through very difficult situations. Therefore, the desire to get out of such a difficult life and to understand oneself is stronger than the difficulties they face in psychotherapy (distrust, resistance, repression, etc.). There is still a lot of work to be done, but I am always motivated by their desire to live their lives more consciously."



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