**CHARITY FOUNDATION CARITAS MOLDOVA** 

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**CHARITY FOUNDATION** 





#### **UNIT OUR MISSION**

it consists of practicing Christian charity in support of the most needy, promoting social equity and defending human dignity.

#### **VALUES OF CARITAS MOLDOVA**

we are guided by Christian values and principles such as human dignity, solidarity, compassion, volunteering, and integrity.

#### **⁴** GEOGRAPHICAL AREA

Our mission carries out its activities in the territory of the Republic of Moldova through the National Office branches located in: Chisinau, Ungheni, Orhei, Grigorauca, Rascov, Petropavlovca, Tiraspol, Zarnesti, Carahasani.

Discover in the following pages the results and stories of those we have helped thanks to the support of the CARITAS MOLDVA community.

#### People who make a difference

**Message from Diana Antir** 

# Dear Friends of of Charity Foundation Caritas Moldova,

The year 2024 marks a new chapter in our activity. It has been a year of solidarity and commitment to the values that define our work: faith, respect for human dignity, and the protection of the most vulnerable among us.

During this period of change and challenges, we have steadfastly supported those in need, remaining united in our commitment to effecting lasting change and fostering a more just and compassionate society. Guided by the strength of our faith and belief that every action contributes to the creation of a better world, we continue to move forward together.



- One of the fundamental pillars of our work has been promoting and protecting the rights of children and young people. **Every child** deserves to grow up in a safe environment where they are loved, and protected, and can develop their full potential.
- We have continued to provide care and support to the **elderly and the sick**, understanding that every person deserves to live with dignity, regardless of age or health conditions.
- At the same time, we have dedicated our **support to people from Ukraine**, who, amidst conflicts and uncertainty, have found in Caritas Moldova a reliable source of assistance- a place to restore hope, unlock their potential, and feel like integral members of the Moldovan communities.
- An important aspect of our activity in 2024 was our **commitment to the environment**. In this regard, we carried out several actions, including the planting of the first social forest, a symbol of our commitment to the future of the planet and a cleaner, more sustainable environment.

This annual report reflects our achievements as well as the lessons learned throughout a year of dedicated work. In every project and action, we have learned how important it is to value every person, every community, and to be present where the need is greatest. These accomplishments would not have been possible without your involvement. Every act of help, every donation, every volunteer, and every partner has contributed to building a more equitable and compassionate world. We thank everyone who believes in our mission and supports us - together, we will continue to protect and promote the dignity of every life.

We invite you to review this report and learn how, together, we have successfully transformed aspirations into tangible achievements.

### Support for children and young people in care centers in Moldova

### **CARING II**

The project provides equal opportunities and support to vulnerable children and young people, ensuring access to quality non-formal education in a **safe and nurturing** environment for **growth and development.** 

In 2024, children and young people were involved in **3953 activities**, where they learned:

- to develop skills and build upon the knowledge gained at school,
- to accept and understand themselves and those around them,
- to understand their rights and take responsibility for their well-being and the surrounding environment,
- to sew a button and edit a video,
- to manage their personal "budget", handle challenging situations, and many other skills...



In 2024, we provided a secure and supportive environment for 390 children and youth from 202 families, while offering valuable assistance to 730 individuals. Additionally,84 children benefited from individualized care plans designed to address their specific needs and monitor their well-being, and accessed temporary accommodation services at the Petrushka center. Furthermore, 282 parents enhanced their parenting skills through both individual sessions and group activities, focusing on parent-child relationship, emotional nurturing, gratitude, and conflict resolution.



#### **CHILDREN AND YOUTH**

from 4 localities have accessed Caritas Moldova centers

#### **ACTIVITIES**

were organized for the children and young people from the four center

#### PORTIONS OF FOOD

provided to children to ensure their proper nutrition and well-being

### Support for children and young people in care centers in Moldova

### **CARING II**



**Partner** 

# **Caritas**Austria



Implementation Period

2024-2026



Children's participation in various activities led to enhanced academic performance, improved behavior both in the classroom and within the community, increased self-esteem, strengthened communication skills and fostered greater teamwork.









The Project is implemented in 4 care and support centers in:



Tiraspol, Rashkov, Petropavlovca Zirnesti



# Renovation and equipment

of 4 Caritas Moldova's children's centres





Implementation Period 05.2024 - 04.2025



The project contributes to the improvement of services for children and the efficient operation, ensuring the adherence to standards in 4 Caritas Moldova children's care centers by:

- the modernization of the center's infrastructure,
- improving the local staff's knowledge of the Minimum Quality Standards,
- providing specialized support and quality services,
- creating child-friendly and safe spaces,
- the creation of sports and recreational areas.



in catholic communities from Moldova

# SOCIAL AND PASTORAL WORK WITH VULNERABLE CHILDREN AND FAMILIES



#### **Partner**





**Implementation Period** 

07.2024 - 06.2025





have developed healthy life skills through participation in weekly activities

# PARENTS

have learned to improve parentchild relationship and the emotional climate within their families



have been trained to provide quality services to vulnerable groups





#### Thank you to our Partners:











The 4th edition of the campaign ahead of Childrents Day, "Harvest the Dreams of Childhood", has once again helped 42 dreams come true. From bicycles, scooters, and painting sets to cooking pots and woodworking tools- these gifts have reached the children in the four Caritas Moldova children's centers.

63.277 MDL







### for Ukrainian Refugees in Moldova

### **EDUCATION AND PSYCHOSOCIAL SUPPORT**





#### **Types of Interventions**



Child and Youth-Friendly centers



Support for Caregivers



Educational and Recreational Activities



Social Integration through Community Events



CAREGIVERS

involved in the activities of the two centers benefited from stress management sessions 132.952

for the creation of 2 child-friendly centers (for refugees and the host community)

### for Ukrainian Refugees in Moldova

#### **EDUCATION AND PSYCHOSOCIAL SUPPORT**



#### **Key Results:**

- ★ Educational and Recreational support: Over 151 children participated in afterschool clubs, improving their academic performance and social skills.
- **❤ Support for caregivers:** 33 caregivers benefited from stress management sessions.
- ★ Social Integration: Family events and community activities promoted cohesion between refugee families and local communities



#### Main Activities for Children:

- ★ Academic Support: Homework Assistance for Children in Orhei and Ungheni.
- Creative Workshops: Crafts, cooking, environmental education, life skills development activities.
- ★ Life skills workshop: Critical thinking sessions, decision-making, activities such as "SOLE, The Big Questions".
- **❤ Sport** and mindfulness:Physical activities,sports, and mindfulness sessions.

#### Main Activities for Caregivers:

- **❤ Positive Education Sessions:** Training to Support the Emotional and Social Development of Children
- **Parenting Workshops:** Sessions focused on behavior management, effective communication strategies and accessing community services.
- ✓ Integration Events: Creative activities and meetings designed to strengthen the relationship between refugees and local families.



#### FOR MOTHERS WITH CHILDREN AND ELDERLY FROM UKRAINE

## INTEGRATED SUPPORT SERVICES **FOR SINGLES MOTHERS**













Implementation Period 01.06.2024 - 31.05.2025

### **Type of Intervention**

- Providing dignified living conditions, including comfortable accommodation and access essential facilities WASH.
- ♥ Servicii sociale și de sănătate, inclusiv suport integrarea psihosocial, pentru sprijini а refugiaților în comunitate.
- ★ Educational and cultural activities for children and parents, including counseling sessions for social and professional integration.
- Support for community integration, including social cohesion activities designed to facilitate interaction between refugees and residents.
- ★ Information and training session on enrolling children in schools and kindergartens, as well as guidance on employment opportunities for parents and refugees.
- Active involvement of beneficiaries in the decision-making process, related to their needs and well-being, through organization if discussion groups, meetings, and private session to identify specific needs.









for Roma community from Moldova

### REINTEGRATION THROUGH LITERACY



#### **Partner**





**Implementation Period** 

Year 2024



#### **Achievements:**



better opportunities for 16 Roma adults to integrate socially and economically.



50% of them will participate in vocational training courses for independent living



a compensatory financial package that incudes a monthly scholarship of 150 EUR



Courses in writing/reading, as well as basic IT and mathematics

The reintegration project has been an invaluable resource for the Roma community, providing the much-needed literacy skills through reading and writing courses. The initiative to launch IT courses is equally essential for the community, especially as statistical data shows that illiteracy is one of the most pressing issues facing the Roma population. Digitalization is also an integral part of daily life today, and addressing this issue is crucial for reducing the high unemployment rate within the Roma community.

Improving the quality of assistance provided to children and their families

# SMART - STRENGTHENING TRAINING METHODS





#### **Achievements:**



In **14 locations across Moldova**, including the **Transnistrian region**, the initiative provided structured training and support to those working most closely with vulnerable children, especially Ukrainian refugees and their caregivers



**50** specialists, including teachers, psychologists, and social educators, participated in specialized **training sessions** that equipped them with the necessary tools to provide child care, child protection, and educational support.



**50 caregivers,** both refugees and members of the host communities, participated in the parenting program, gaining essential skills to create a more stable and supportive family environment for their children



**Teachers** who once faced challenges in integrating refugee children into their lessons now approach inclusion with confidence, utilizing techniques that foster a sense of belonging.

Improving the quality of assistance provided to children and their families

# SMART - STRENGTHENING TRAINING METHODS

At the halfway point of the SMART project, the impact on professionals and families is becoming increasingly evident.

As the project progresses, the focus continues to be on deepening these positive changes, expanding access to resources, and ensuring that both professionals and families feel supported in their ongoing journey towards stability and inclusion.

Before the training, I felt somewhat unprepared to support refugee children in my classroom. Now, I understand their trauma and how to help them feel safe and included. This project has given me the confidence needed to make a real difference.

Teacher (Cahul)

These past years have been a challenge for every Ukrainian, including children and young people. When I arrived in Moldova, everything felt uncertain—especially my child's education. Here, my child received learning support, made friends, and felt safe again.

Refugee Parent (Chișinău)



In support of migrants returning from Belgium

# FEDASIL – VOLUNTARY REINTEGRATION PROGRAM



#### **Partners**



Implementation Period Year 2024-2025



I want to sincerely thank Caritas Belgium and Caritas Moldova for all the support provided during our reintegration process. Thanks to their help, we have managed to settle and adapt in our home country, gain access to essential resources for daily life, and regain our stability. We are grateful that we were not left alone during this challenging time.

**Husband of a Beneficiary** 



The Voluntary Reintegration Program supports migrants returning from Belgium, aiming to enhance their economic self-sufficiency, stability, and social and psychological well-being in their home communities. This support enables beneficiaries to address the challenges that initially led them to migrate.

**Beneficiaries Selection:** The beneficiaries are identified and selected by Caritas Internationalis Belgium.

#### Number of beneficiaries:

Year 2023: **36** 

Year 2024: **113** 

### SOCIAL REINTEGRATION voluntary and involuntary

### FRONTEX PROGRAM



### Post arrival

assistance and support worth **205 and 615 euro** 

### Post return

from 1000 up to 5000 euro depending on the case and its severity.

The FRONTEX program includes the provision of technical and operational support related to reintegration for the authorities of the involved countries as donors (Belgium, Germany, France, Italy, Spain, the Netherlands, and Sweden), and collaboration in the field of return counseling, to directly facilitate returns and reintegration.

The final phase of the return process is the assistance provided to citizens of the countries benefiting from this project upon their arrival in their home country. In this regard, the objective of reintegration assistance is to facilitate the return by supporting the reintegration process in a way that addresses the immediate needs upon return and encourages sustainable reintegration activities.





### An independent life in Moldova through

# **SUSTAIN PROGRAM**



**Partner** 

# **Caritas**Austria



**Implementation Period** 

Year 2024



# 2 REFUGEES

have received kits with essential household items tailored to the specific needs of each family.

# 25 FAMILIES

access to social, legal, administrative, and integrative support services, ensuring the protection of rights.or

# 120 OGG

the program's ongoing commitment to strengthening beneficiaries' capacity



We have provided comprehensive support to Ukrainian refugees striving to build an independent life in Moldova through the SUSTAIN program. This initiative focuses on integrative services delivered through individualized case management.

It not only assists Ukrainian refugees but also supports the most vulnerable members of Moldovan society, particularly families with three or more children and limited income.

#### Caritas Moldova became in 2022

### SPHERE FOCAL POINT IN MOLDOVA

Caritas Moldova promotes and advocates for the application of Sphere Standards, which serve as key pillars guiding the organization's humanitarian work:

- The Sphere Shelter Standards were considered when transforming parish houses into accommodation centers for refugees.
- Mental health needs were supported through individual and group counseling sessions.
- → Hygiene promotion was ensured by providing safe and secure access to essential services and facilities, such as WASH installations.
- The protection of the most vulnerable was prioritized by systematically consulting those living in our centers.
- We collaborate with existing service providers, local authorities, local communities, social protection networks, and development actors.
- We establish long-term solutions to ensure children's access to education—online classrooms, a kindergarten with native Ukrainian-speaking educators, and Romanian language courses.
- We analyze the market to identify the most effective ways to meet priority needs: material assistance, service provision, cash assistance, or a combination of these, depending on the context.
- We strive to ensure that those affected by the war in Ukraine know their rights, have access to information, participate in decisions affecting them, and provide feedback on the services received.
- Humanitarian workers receive managerial support to acquire the knowledge, skills, behaviors, and attitudes necessary to manage and carry out their work effectively.







The launch and dissemination of the Sphere Standards
Manual in Moldova



Training on Sphere Standards for Caritas Moldova staff.



Trainings on Sphere Standards for representatives of the humanitarian and development sectors.



Translation of materials related to the Sphere Standards and CHS into Romanian.



# SCHOOL BAGS







This year, we set a goal to reach 300 children, but with the help of our partners and the Caritas Moldova community, we managed to assist 617 children in going to school well-prepared for the world of knowledge.

Thank you, without your involvement, we wouldn't have been able to make so many children happy and parents reassured that their children are equipped with everything necessary for the new school year.



50 women, from: Soroca, Sîngerei and Ungheni

# EMPOWERING WOMEN IN AGRICULTURAL ENTREPRENEURSHIP



#### **Partner**



REPUBLICA SLOVENIA AMBASADA BUCUREŞTI



Implementation Period

06.2024 - 12.2024





The project aims to empower women in rural areas through specific interventions designed to enhance their entrepreneurial skills, improve access to resources, and encourage connections with the market in the agricultural sector.

Most of the beneficiaries involved in the project activities are in the early stages of family businesses, and providing technical assistance in the future would be very beneficial for the development of the producer group, facilitating the joint application for subsidies for small agricultural producer groups, and of course, contributing to the joint development of products to supply local markets with healthy, processed products created under their own brand.

50 women, from: Soroca, Sîngerei and Ungheni

# EMPOWERING WOMEN IN AGRICULTURAL ENTREPRENEURSHIP

#### **TÂRGUL**







On October 27, Caritas Moldova hosted an event full of positive energy and color, where female entrepreneurs proudly showcased the fruits of their hard work in agriculture! From fresh vegetables and fruits to natural honey, cold-pressed oils, pickles, and delicious preserves, visitors had the chance to enjoy local and high-quality products. At the fair, people were able to discover 10 female producers who proudly presented their first harvests.



were trained in business planning, marketing, agricultural technologies, and the processing of fruits, vegetables, and plants. have access to local retail markets and local agri-food markets in **Chișinău and Bălți.**  have benefited from processing equipment for dehydrating fruits, vegetables, and plants.

a new approach to combating deforestation, the energy crisis and unemployment in Moldova

# **SOCIAL FOREST**



#### **Partners**







**Implementation Period** 

11.23 - 05.2025



# 368 CUTTINGSI

were planted on an area of 5.9 ha and enclosed with a protective fence.

# ECO AMBASSADORS

volunteers trained in areas such as circular economy, recycling, and waste sorting.



participated in informational workshops



**Project objective:** Building a sustainable wood management infrastructure in Ştefan Vodă by involving socially disadvantaged groups.

**Beneficiaries:** Socially vulnerable individuals from Carahasani village, Ştefan Vodă, and students from the Ştefan Vodă district.

**Budget:** 171 708,50 EURO

a new approach to combating deforestation, the energy crisis and unemployment in Moldova

### **SOCIAL FOREST**

- **55 graduates** of the course conducted at the Center of Excellence in Construction in the field of Carpentry **Wood Processing and Introduction to Entrepreneurship.**
- **4 individuals** from socially vulnerable groups have been employed as guards at the Paulownia plantation.
- ◆ 9 people from the village of Carahasani provided seasonal agricultural services in 2024, including soil preparation, land mapping, and planting Paulownia cuttings.

#### **TOTAL BUDGET: 171 708,50 EURO**

This project is a new way to combat deforestation, the energy crisis, and unemployment in the Republic of Moldova, funded by the official development assistance of the Slovak Republic.















# **DEAR SANTA CARITAS**



#### Thank you to your partners:



#### **Caritas Norvegia**

800 presents for children from both refugee families from Ukraine and Moldovan families



#### Stefanini

18 gifts from employees and 1,000 EURO for equipment and games for children in Caritas Moldova centers



#### **Trigor AVD SRL**

A donation to help Santa Caritas reach as many children as possible.







Dear Santa Caritas, together we made miracles happen!
This year, our **Dear Santa Caritas** campaign brought joy to over 800 children across the country, including little ones from refugee families from Ukraine.

Additionally, children from the 6 Caritas Moldova centers also received fits in Zârnești, Tiraspol, Petropavlovca, Rașcov, Ungheni, Orhei and Chișinău.



Emergency Appeal EA 16/2023

# MULTISECTORAL SUPPORT FOR CONFLICT AFFECTED PEOPLE IN MD



















37 VOUCHERS

6,370 people in total benefited from the vouchers

1153 PEOPLE

benefited from all types of essentials aid: food, hygiene, health, clothing and housing

60 PEOPLE

received shelter upon arriving in the Republica Moldova

5130PLE

received sets of essentials hygiene products

247 PEOPLE

benefited from vouchers for medications and medical consultations. Emergency Appeal EA 16/2023

# MULTISECTORAL SUPPORT FOR CONFLICT AFFECTED PEOPLE IN MD

Hello,I would like to express my deep gratitude to Caritas Moldova, the sponsors, and the volunteers for the timely humanitarian aid provided in the form of food, hygiene products, and vouchers. I am especially grateful for the sensitivity and attention of volunteer Tatiana, who visited our home.

Once again, thank you to everyone for the support given to people with disabilities and refugees.

11

The Emergency Appeal (EA) was launched in response to the ongoing need to help vulnerable people living in Moldova. including Ukrainian refugees and local residents who have been economically affected by the conflict in Ukraine and are now facing major economic difficulties. The project targeted extremely vulnerable individuals: people with disabilities, those with chronic incurable or illnesses, single-parent families, families with many children, and elderly individuals. Through five mobile teams, we have assisted highly vulnerable people across entire country, reaching even the most isolated locations.



# AID - ACTING FOR IMMEDIATE AND INTEGRATED SUPPORT

for conflict affected people in Moldova



**Partener** 





**Implementation Period** 

06.2024 - 05.2025



FAMILIES

received multisectorial support to meet essential needs through vouchers

25 CHILDREN

received backpacks equipped with school supplies

FAMILIES

benefited from legal counseling services and integration support.



The AID Project continues Caritas Moldova's efforts, initiated in 2022, to provide **essential support to Ukrainian refugees**. This project aims to improve the quality of life for vulnerable individuals in Moldova in the context of the refugee crisis.

Through this initiative, we offer support to cover the basic needs of both Ukrainian refugees and vulnerable people in Moldova. The project also includes integration support for Ukrainian refugees through legal consultations, case management, and the provision of essential household goods for families transitioning from refugee centers to independent housing.

# AID - ACTING FOR IMMEDIATE AND INTEGRATED SUPPORT

for conflict affected people in Moldova

11

Thank you very much for helping our family.

We received assistance in Criuleni from the Caritas Moldova mobile team. A very friendly and attentive team. Thank you for not forgetting us. The aid is extremely necessary for our family.

Caritas Moldova is the most attentive organization to the problems of refugees. The distribution of aid is organized in a very convenient and efficient manner.

11

The Răculești Commune City Hall, on behalf of the beneficiaries who received assistance from Caritas Moldova, respectfully appreciates the care and thoughtfulness towards those in need, who were very pleased with the support they received.

The mobile team arrived without delays, and the beneficiaries did not have to wait. The team members engaged with the beneficiaries in a kind and calm manner, addressing their needs with great professionalism.

They are true professionals and remarkable individuals.

Thank you!



# TRANSITIONAL ACCOMMODATION FOR VULNERABLE UKRAINIANS IN MOLDOVA





Implementation Period 01.2024 – 12.2024



The **Transitional Housing Program for Vulnerable Ukrainians** in Moldova was launched in 2022 following the outbreak of the refugee crisis in Moldova. Its primary goal is to **provide an effective alternative for Ukrainian refugees in need of temporary housing while displaced in Moldova.** 

Caritas Moldova and CRS have provided cash assistance to host families to support them in maintaining accommodation arrangements, as well as rental cash support for refugee households to cover rent and utilities for at least six months or even longer in cases of extreme vulnerability. Additionally, financial support was offered for minor home repairs. Through this program, both Ukrainian refugees and vulnerable Moldovans have also received cash assistance to offset increased costs and material needs (e.g., firewood, blankets, briquettes, clothing) during the winter months.











# TRANSITIONAL ACCOMMODATION FOR VULNERABLE UKRAINIANS IN MOLDOVA



Oleksandr T. and his family, consisting of 2 adults and 5 children, arrived in the Republic of Moldova after a difficult period spent in a refugee camp in Germany, where they struggled to find stable housing. Upon arriving in Chisinău, they managed to rent a house and, with the support of Caritas Moldova and CRS through the Cash for Rent project, they received financial assistance for rent and utility expenses for a period of 6 months. This support helped them adapt more easily to the new living conditions and facilitated their integration into the local community.

In addition, the landlord supported them by making minor improvements to the house, providing extra blankets, and installing an air conditioning unit to ensure better living conditions for the entire family.

The children began attending school and kindergarten, while the head of the family found a job, allowing them to gradually integrate into the community.

This is a true success story that illustrates how humanitarian assistance and support can make a significant difference in the lives of those in need.





### in response to the emergency situation in Ukraine din Ucraina

### R.I.S.E. UKRAINE



The "R.I.S.E UKRAINE" project aimed to provide integrated emergency support to vulnerable populations affected by the crisis in Ukraine. Activities included the distribution of essential humanitarian aid such as hygiene kits, dignity kits, and medical equipment, with a particular focus on supporting households, the elderly, and babies.

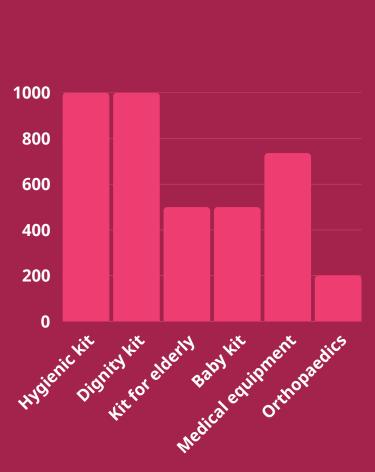
As part of the project, we collaborated with local social assistance services to ensure the efficient delivery of medical equipment.



focus vulnerable on groups, especially the elderly, babies, breastfeeding thers, bedridden individuals, low-income households. Ukrainian refugees, and people with chronic illnesses, that all ensured age categories from 0 to 65+ received short-term humanitarian support. This approach was a key factor in the success of the project.

### in response to the emergency situation in Ukraine din Ucraina

### R.I.S.E. UKRAINE





The hygiene kits we received were a real help for my family. It is a relief to know that we are not forgotten.

11

Thanks to the support received, my elderly mother was able to regain some of her mobility. The orthopedic equipment provided through the project was essential.

In 2024, the project reached 4,500 households, providing essential support through the distribution of hygiene and dignity kits.

Compared to the previous year, there was an increase in the number of households assisted.

Beneficiaries highlighted the importance of these interventions in the context of the regional crisis.



# BASKETS







Christmas is about light, kindness, and community – and thanks to the Caritas Moldova community, we managed to reach the homes of 300 lonely grandparents in Chişinău, Stârcea, Râbniţa, and Rașcov.

Through the generosity of our donors and the support of our partners, the festive baskets were not just a form of assistance but also a powerful message: you are not alone.



## Safe assistance for elderly

## **MEDICAL PROJECT SAFE II**





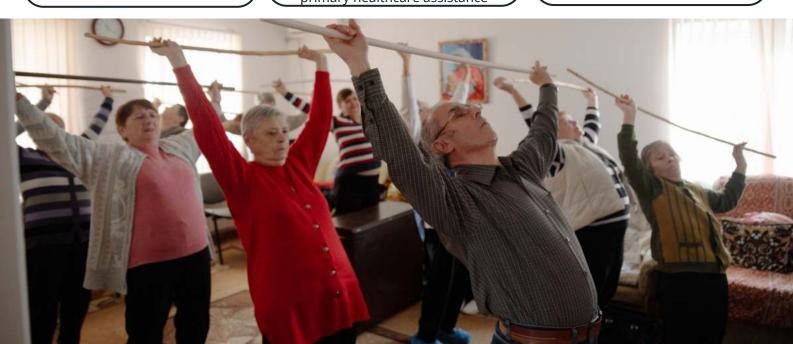


108GVISITS

monitored vital signs,provided hygiene products,and distributed medication PEOPLE PEOPLE

elderly individuals, people with disabilities, and those with minimal income benefited from primary healthcare assistance LOCATIONS

where is the medical project carried out: Chișinău, Stîrcea, Rîbnița și Rașcov



#### Safe assistance for elderly

## **MEDICAL RPOJECTS SAFE II**

Online consultations through Telemedicine helped 50 beneficiaries receive home consultations with a cardiologist. With the help of home consultations, each beneficiary receives higher quality and more effective care, including ECG testing, vital signs monitoring, diagnosis, and treatment prescription.

Day centers were **visited 4,023 times**, where beneficiaries received medical support (rehabilitation exercises, Scandinavian walking, physical exercises) and entertainment programs.





Collaboration with the **National Health Insurance House (CNAM)** ensured high-quality home medical care for 50 beneficiaries. A total of **2,295 visits** were made.

Caritas Moldova, together with the entire medical team, ensures a healthier and higher quality of life for all beneficiaries who have been left alone and need assistance.



#### **EMPLOYEES**

participated in training sessions: Kinaesthetics, Home Care, and Digital Systems Training

#### **BENEFICIARIES**

thanks to the team and the involvement of volunteers, they received hot meals

#### **HOT LUNCHES**

were distributed throughout the year 2024

#### Ukraine - Moldova

## **HUMANITARIAN RESPONSE TO THE CRISIS**



#### **Partners**



#### **Period**

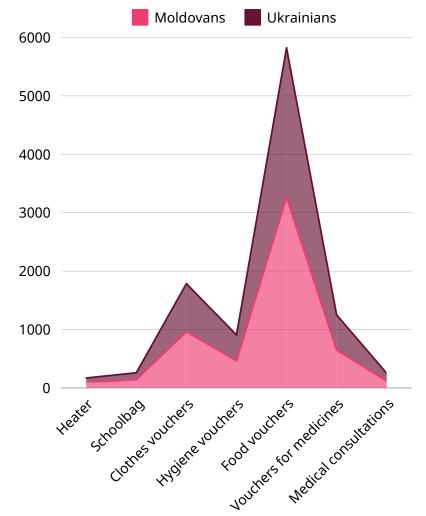
11.2023 - 12.2024

A humanitarian program that supports both Ukrainian refugees and vulnerable Moldovans by distributing vouchers for food and essential non-food items, adhering to humanitarian principles and vulnerability criteria in selecting beneficiaries.

At the same time, **mobile teams** provide integrated protection services, including social assistance and legal support, focusing on vulnerable groups such as families with children, people with disabilities, and the elderly.







#### Ukraine - Moldova

## **HUMANITARIAN RESPONSE TO THE CRISIS**



#### **Main Areas of Assiistance**

- Food Security through Vouchers
- Kindergarten for Refugee Children
- ❤ Online Schooling and Educational System
- Extracurricular and Recreational Activities
- Romanian Language Courses
- Support for the Cold Season
- Various Vouchers
- **♥** Summer Camp
- Laundry Services
- Psychological Assistance (Emotional Support and Counseling)
- Social Assistance
- ★ Emergency Intervention

#### **Intervention Impacti**

- For refugees: The assistance provided has significantly improved their quality of life, ensuring they have access to food, education, and essential services. The programs have fostered community and belonging, helping them adapt to their new environment.
- For Moldovans: they received support to address their vulnerabilities while promoting social cohesion with the refugee population.
- For authorities: it strengthened trust and facilitated a coordinated approach to addressing the challenges faced by both refugees and the local population.





#### **HOUSEHOLDS**

reached by mobile teams for needs assessment and emergency response

#### **BENEFICIARIES**

received vital support in the form of vouchers for food, medicine, hygiene products, medical consultations and electric heating systems

#### **HOUSEHOLDS**

52% moldovan households and 48% ukranian households

## THE CASH ASSISTANCE PROGRAM FOR REFUGEES



#### **Partner**





In 2024, Caritas Moldova along with CRS and Diaconia continued to operate 4 cash introduced, enrolment centers supported by UNHCR to provide multi-purpose cash assistance (MPCA) to refugees in Moldova. The main activities conducted in the centers included preenrolment: enrolment: verification: distribution. Additionally, Caritas Moldova operated the nationwide cash assistance hotline.

The transfer amount is based on the minimum expenditure basket. Cash-based interventions are a **cost-effective and efficient way of providing aid in areas with functional markets** and, most importantly, represent the preferred form of assistance for refugees.

In 2024, a new eligibility system was specifically aimed identifying the most vulnerable beneficiaries using a questionnaire form. By May 2024, the active number of beneficiaries was over 17,000 households (36.535 individuals). The interviews for evaluating the vulnerability of households were completed in July 2024, with 12,100 households (26,100 individuals) being verified, achieving a 71% attendance rate. Households that did not show up (4,900 households 10.435 individuals) were deactivated.



**DEBIT CARDS** 

**INDIVIDUALS** 

prepaid for newly registered beneficiaries

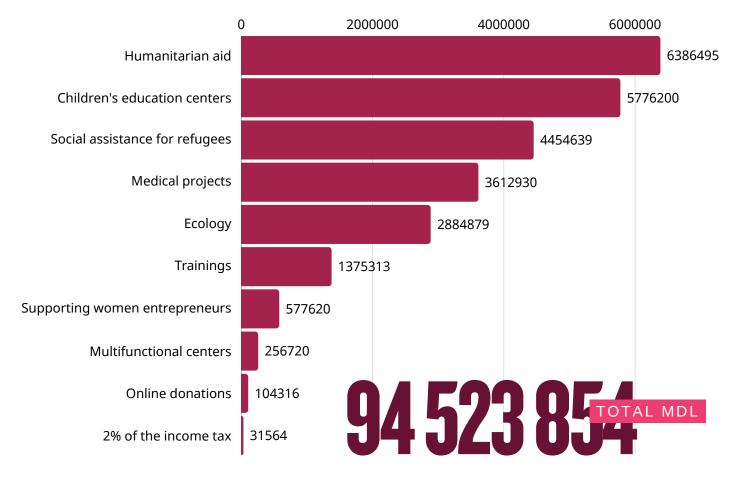
CALLS

registered under the financial assistance program

of which **41,651 cases** required action or follow-up

#### Caritas Moldova

## **FINANCIAL REPORT 2024**



Thanks to the generosity of the Caritas Moldova community, we have been able to transform moments of sadness into smiles and bring hope where it was most needed. Renowned donors, local companies, and individuals with big hearts – every act of support has made a significant impact.

Together, we have demonstrated that LOVE, FAITH, HOPE, and KINDNESS can change lives. We are deeply grateful for your support!

We invite you to continue standing with us in 2025, because every gesture counts, and every life deserves more.



### sustainable partnerships

## **CARITAS MOLDOVA FRIENDS**











































































#### **REDIRECT 2%**

## 2% - THAT'S ALL IT TAKES TO WARM A FAMILY

Redirect 2% from income tax for families affected by the energy crisis in Moldova.

CF: 1015620003945

#### **DONATE**

Whether it's about school supplies, food, clothes, or money, through our annual campaigns, your donations go directly to those who truly need them.

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HOW CAN



### **BECOME A VOLUNTEER**

#### WE GROW BY HELPING OTHERS!

Offer your time, energy, and expertise to bring change to the community.

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#### OTHER WAYS TO HELP:

**GET INVOLVED** 

- Organize a fundraising event in your community.
- Share our messages/campaigns on social media.
- Involve your company/community in social responsibility programs.







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AID - Acting for immediate and integrated support for conflict affected people in Moldova



#### **FEDASIL VOLUNTARY** REINTEGRATION PROGRAM



**Education and Psychosocial Support Program** for Ukrainian Refugees Phase III

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#### **FRONTEX** Reintegrare socială a repatriaților

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#### **SUSTAIN**

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#### REINTEGRATION THROUGH LITERACY

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Project Coordinator Irina Novițchii (+373 600 96 500) coordonator.medical@caritas.md

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**CARING 2** Support for Children and Youth in Caritas Care Centers in Moldova



#### Response to Humanitarian Crisis from Ukraine - Moldova

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